

Rolling back to Adobe 8.X

Recently, Adobe Systems has created an update to their Adobe Acrobat Reader program that will render FDF forms unusable for Campus.

Previous releases of the 9.X version of their reader were found to work, but a recent minor update to the 9.X version will in fact break it for use with Campus.

It is for this reason that we suggest rolling back to the 8.X version until we discover how to get Campus FDF forms and the Adobe Reader 9.X compatible again. Rolling back to version 8.X will avoid any confusion of what specific sub-version of Adobe 9.X (*one of which breaks FDF forms*) you may have installed.

The following are the steps to perform this operation:

Step 1: Un-install Adobe Acrobat Reader 9.X

- Start → Control Panel → Add or Remove Programs
- Remove the Adobe Reader 9.X install you have installed
- Reboot

This step is necessary because Adobe's installer searches your system for other instances of the Adobe Reader, and if it finds a more recent version (Adobe 9.X in this case) it will not allow you to install the 8.X version.



Apple Users – Dual Install

Apple users **DO NOT** need to un-install the previous version, as Apple allows for multiple installations of programs. Simply follow the directions for downloading and installing Adobe Reader 8.X and you'll be fine.

Step 2: Visit the URL below to begin the process of downloading Adobe Reader 8.X

<http://www.adobe.com/support/downloads/thankyou.jsp?ftpID=4084&fileID=3798>

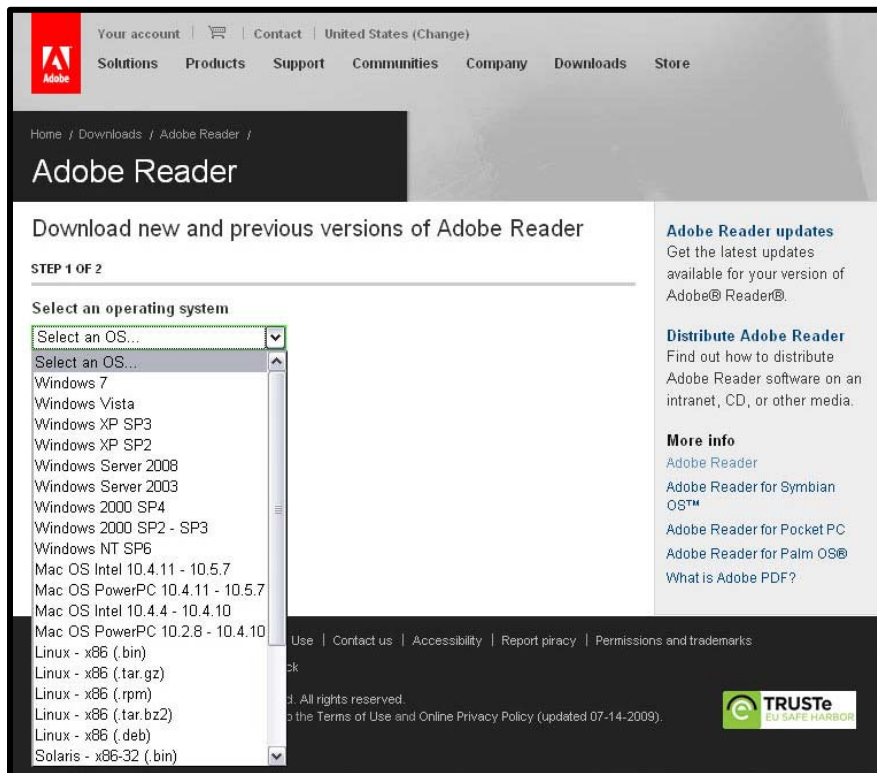
The screenshot shows the Adobe website's 'Downloads' page. The header includes navigation links: 'Your account', 'Contact', 'United States (Change)', 'Solutions', 'Products', 'Support', 'Communities', 'Company', 'Downloads', and 'Store'. The main heading is 'Downloads'. Below it, the specific download is titled 'Adobe Reader 8.1.3 update - multiple languages'. A 'FILE INFORMATION' table lists details: Product (Adobe Reader), Version (8.1.3), Platform (Windows), File Name (readstep2_allversions.html), File Size (10.9MB), and Download Est. (29 mins, 44 secs @ 56K modem; 4 mins, 1 secs @ DSL; 1 mins, 0 secs @ T1). A red circle highlights the 'Download Now' button at the bottom of the table. To the right, a 'DOWNLOADS' sidebar contains links for 'Downloads', 'New Downloads', 'Downloading Help', 'Adobe Studio Exchange', and 'Adobe End-User License Agreement'.

FILE INFORMATION	
Product	Adobe Reader
Version	8.1.3
Platform	Windows
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[Download Now](#)

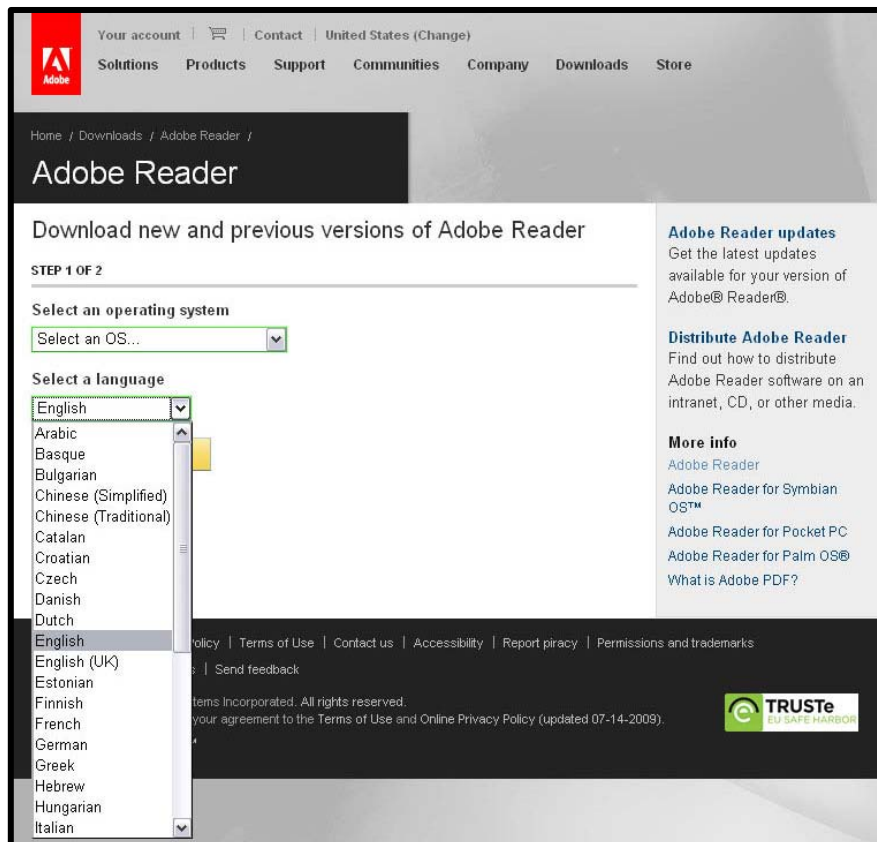
Step 3: Choose your operating system

- Choose your operating system from the first dropdown



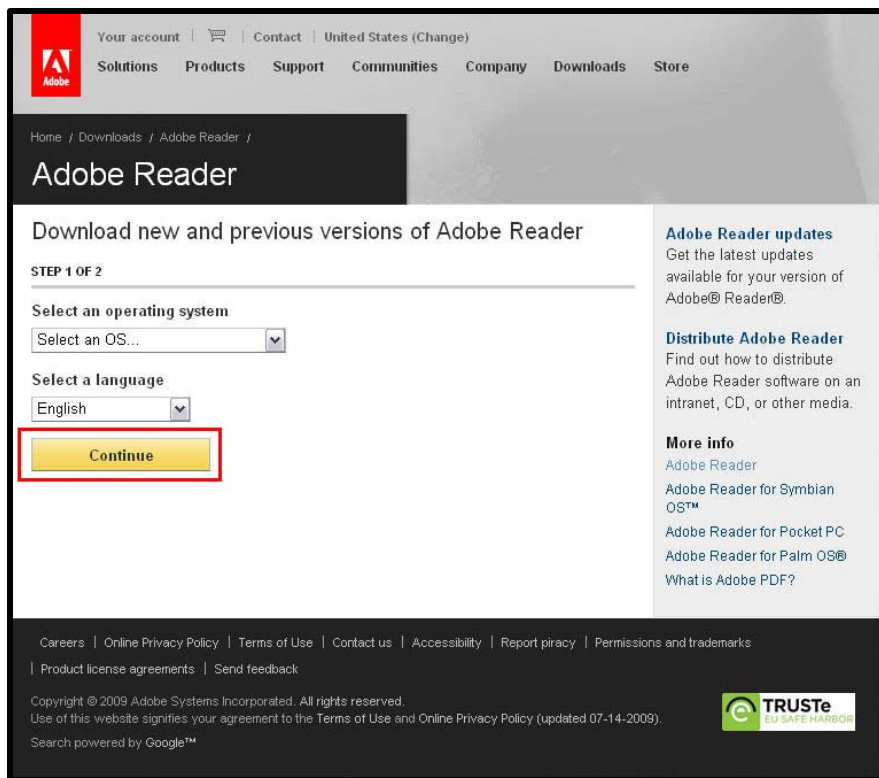
Step 4: Choose your language

- Choose your language from the second dropdown



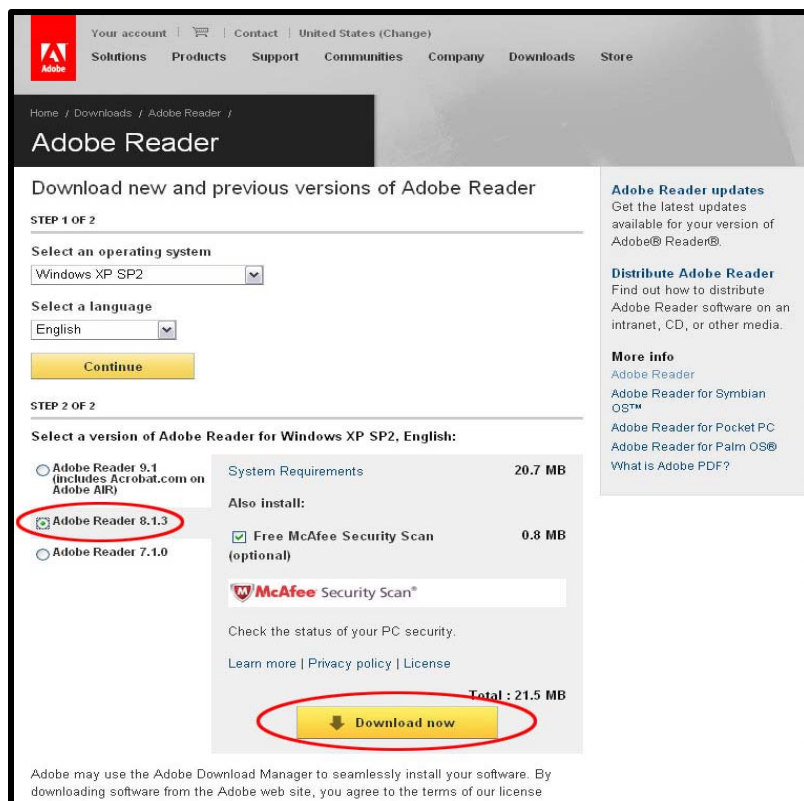
Step 5: Continue with the download

- Now that you have determined the download parameters, click the **Continue** button



Step 6: Decide which version of Adobe Reader you want to download and install

- Choose **Adobe Reader 8.1.3**
- Click the **Download now** button



Step 7: *Download of Adobe Installer, actual download and install of Adobe Reader 8.X*

- After you click on the “download now” button you’ll be asked to install Adobe’s proprietary download and installation manager if you don’t already have it.
- This manager optimizes the download and is required to download any Adobe product



Once the download is finished it will self-install itself onto your system. Once it's done, re-boot your system and you'll be ready to use Adobe and Campus FDF forms again.